



FLOOR LEAD/KEYHOLDER

We are on the hunt for a talented and passionate individual excited to lead the day-to-day operations of a high-end retail boutique located in the heart of Boulder. As our Retail Sales Lead, you will be the go-to person for retail operations at either Ramble On Pearl (our current clothing boutique) or Ramble Marketplace (our new Boulder-themed gift shop). We will be looking to you to set the tone at Ramble as a positive place to learn, work, and shop. Every day will bring new challenges and excitement and opportunities to provide exceptional customer service and positively shape lives. This position is primarily a sales and customer service position, however, it requires the desire, skills, and flexibility to work directly with our apprentices as a mentor/coach when needed (apprentice coach training will be provided). We will count on you to embrace and fulfill the founders' vision for The Ramble Collective (its parent organization) and its mission of helping individuals with IDD realize their aspirations for meaningful, independent employment.

ABOUT BOULDER TREASURES:

Founded in 2013, The Ramble Collective (a dba of Boulder Treasures, Inc.) is a nonprofit that creates pathways to purpose and community for adults with intellectual and developmental disabilities (IDD). We are actively growing as a nonprofit. Ramble on Pearl, our original retail business is a clothing boutique that sells active lifestyle apparel and Ramble Marketplace, is a new Boulder-themed gift shop. These businesses provide the financial resources and physical space to host our growing Ramble Opportunities apprentice program. This program provides paid on-the-job training, work experience, and job placement services to adults with IDD. We also provide transitional job coaching for our graduates in their future places of employment. In addition, our Ramble Community Connections program recently opened, provides community engagement services to individuals living within an Independent Living Community co-located with Ramble Marketplace.

PRIMARY RESPONSIBILITIES

Under the direction of the Retail Manager, the Floor Lead/Keyholder is responsible for delivering exemplary customer service and supporting the day-to-day operations of the store. Areas of responsibility include:

- Understand, embrace and emanate The Ramble Collective's mission and be a true ambassador for our mission;
- Remain current and knowledgeable in all merchandise brands;
- Oversee all aspects of product merchandising to create a positive experience for our customers that makes it easy for them to shop with or without staff support and learn about our mission;
- Develop loyal repeat customers that act as ambassadors of our store and mission by sharing their enthusiasm with their friends and family;
- Work with the Retail Manager to plan and execute store events;



- Remain current and knowledgeable in maintaining all store systems including point of sale and inventory management systems;
- Receive merchandise into inventory and arrange merchandise displays;
- Perform cash register and inventory control procedures;
- Maintain an environment that is safe, clean and inviting for customers and staff;
- Collaborate with the Programs Director and job coaches for the successful operation of our Ramble Opportunities apprentice program;
- Mentor our apprentices as they learn various retail skills.

EDUCATIONAL & JOB REQUIREMENTS:

The ideal candidate will have the following expertise:

- A minimum of 1 year retail experience;
- Knowledge of retail store operations and excellent customer service skills;
- Demonstrate enthusiasm for working alongside employees with developmental disabilities;
- Display strong communication, interpersonal and mentoring skills;
- Available to work weekends and evenings;
- Must satisfy company instituted background checks.

COMPENSATION/JOB BENEFITS:

- Full-time salaried position \$37-42K, depending on experience;
- Health benefits stipend;
- 3 weeks PTO;
- 3 days paid holidays;
- Employee merchandise discount at Ramble on Pearl;
- RTD EcoPass.

Please reply with a resume and cover letter to:
jobs@rambleonpearl.com